



IDAHO DEPARTMENT OF
HEALTH & WELFARE

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November 7, 2006

FILE COPY

Dawn McCoy, Administrator
Aging With Grace Adult Care Homes, Inc
495-497 Pleasant Place
Moscow, ID 83843

Dear Ms. McCoy:

On October 31, 2006, a complaint investigation survey was conducted at Aging With Grace Adult Care Homes, Inc. The survey was conducted by Patrick Hendrickson, R.N. This report outlines the findings of the investigation.

Complaint # ID00002075

Allegation #1: The owner was verbally abusive to two identified residents.

Findings #1: Based on interview it was determined the owner had not been verbally abusive to two identified residents.

On October 17, 2006 at 9:30 a.m. the first Identified resident stated the owner has been verbally aggressive with her in regards to her non-compliance with her diet restrictions, but has not threatened injury, physical or sexual harm.

On October 31, 2006 at 1:30 p.m. the second identified resident stated the owner's "manor" and the way he says things during disagreements have come across as being aggressive. She denies the owner ever threatened injury, physical or sexual harm.

On October 31, 2006 at 2:00 p.m. a caregiver stated the owner has gotten into verbal confrontations with both identified residents and can be verbally overbearing but has never threatened injury, physical or sexual harm to either resident.

On October 31, 2006 at 1:30 p.m. the owner denied ever being verbally abusive to the two identified residents.

Unsubstantiated. Although the allegation may have occurred, it could not be validated during the complaint investigation conducted on October 17, 2006 and October 31, 2006.

Allegation #2: The facility did not have enough perishable and non perishable foods in the facility.

Findings #2: Based on observation and interview it was determined the facility did have enough perishable and non perishable foods in the facility.

Observations of the facility's perishable and non perishable foods on October 18, 2006 documented there was at least a minimum supply of a 7 day's of nonperishable food and a 2 day's supply of perishable food.

On October 18, 2006 the house manager stated the facility always maintains a adequate supply of food.

Unsubstantiated. Although the allegation may have occurred, it could not be validated during the complaint investigation conducted on October 25, 2006.

Allegation #3: The facility has hired a caregiver who has not had a criminal background check done and is a felon.

Findings #3: Based on interview and record review it was determined the facility hired a caregiver and did have a criminal background check for the identified employee. Further, the employee did have a history of felony offences.

On October 25, 2006 at 10:30 a.m. the owner stated the identified employee was hired on October 11, 2005 and the facility had a criminal clearance for the employee. He confirmed the employee had a criminal history but none of the charges prevented her from providing care to residents.

Conclusion #3: Unsubstantiated. Review of the Non-Criminal Justice Criminal History Record on October 25, 2006 documented the facility had a criminal clearance for the identified employee. Further, it confirmed the employee did have a criminal history but none of the charges prevented her to providing care to residents.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,



Patrick Hendrickson, RN
Team Leader
Health Facility Surveyor
Residential Community Care Program

PH/slc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Community Care Program